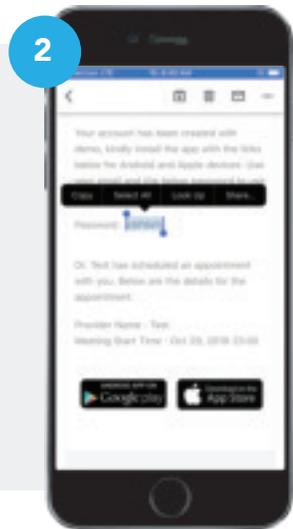


1

STEP 1

Open Email

Open the email that you received regarding your new scheduled appointment

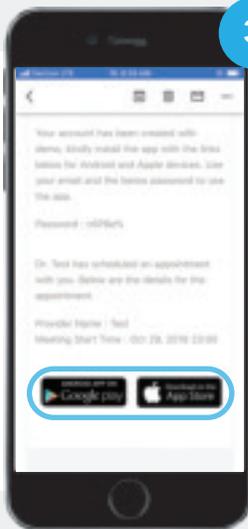


2

STEP 2

Copy Password

Copy the password that you received in the email to use when prompted when logging into the OrthoLive App

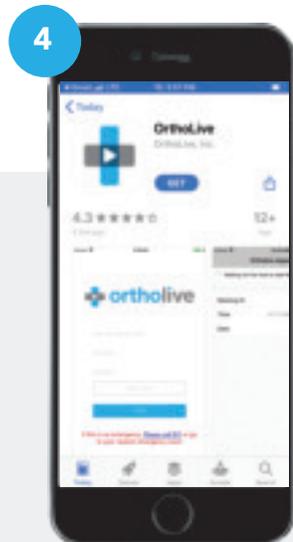


3

STEP 3

Click Link to Download App

Click on the link that applies to your mobile device to download the OrthoLive App



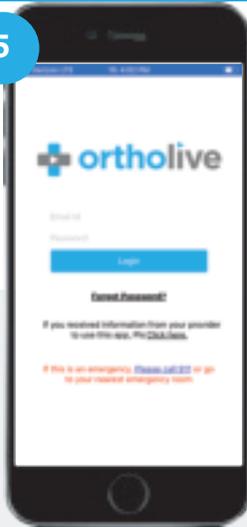
4

STEP 4

Open App

After you have installed the OrthoLive App click on the open button to launch.

5

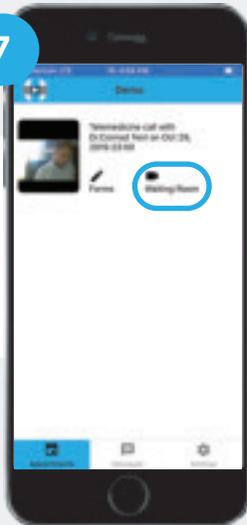


STEP 5

Enter Username and Temporary Password

Use your email address as your username and paste the temporary password that you copied from your email.

7



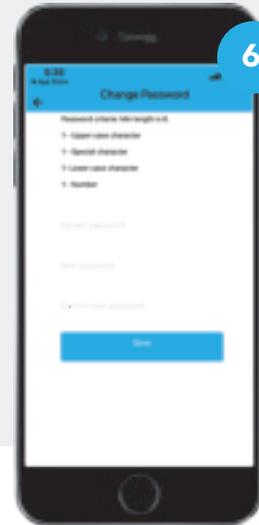
STEP 6

Setting Password

Please change your password using the criteria listed:

- 1 - Upper case character
- 1 - Special character
- 1 - Lower case character
- 1 - Number

6



STEP 7

Click on "Waiting Room"

2 Minutes before your appointment click on waiting room

9

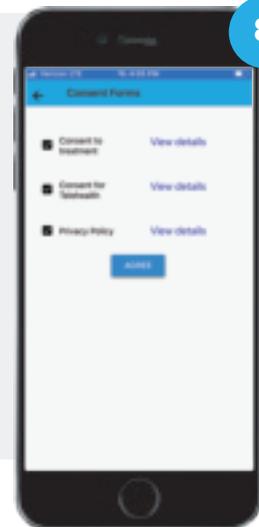


STEP 8

Agree to Consent Form

When shown the consent form check all boxes and click "Agree"

8



STEP 9

Wait for Provider in Virtual Waiting Room

Your video conference is now in waiting and your provider will arrive shortly.